



Role:	Senior/Lead Service Technician
Reports to:	Technical Director
Remuneration:	Dependant on experience
The company	<p>Entropic</p> <p>A leader in the design and delivery of high-quality HVAC equipment and systems internationally. Specialist sectors include Pharmaceutical facilities, Data Centres, Healthcare projects and LEED Platinum or BREEAM Excellent office buildings throughout Europe.</p> <p>Since our foundation 20 years ago, we have grown steadily, now as we scale and accelerate our growth, we require a Senior or Lead Service Technician to join our team of passionate and experienced professionals and help advance our progress as a trusted, integrated HVAC technology partner rapidly delivering high quality, low carbon, prefabricated solutions and adding value for our customers.</p>
Role Location	<p>This is a hands-on, client-facing role fulfilling service contracts to existing Entropic clients. Head-office is located in Maynooth but this role will typically be carried out on client sites nationwide in Ireland and occasionally in mainland Europe.</p> <p>This is an exciting opportunity to assist the growth of an established business in a buoyant market.</p>
Responsibilities and fundamentals of the job:	<ul style="list-style-type: none"> ▪ Responsibility for the maintenance, repair and commissioning of full range of HVAC equipment including: Air Handling Units, chillers, kitchen extract canopies, fire dampers and controls. ▪ Deliver great service to customers whilst working on equipment and ensure all customer equipment is in perfect working order, operating efficiently and effectively ▪ Manage efficient schedule of planned callouts to Irish and European customer facilities and integrate unplanned callouts as required ▪ Escalate any risk items to manager ▪ Ensure that all provisions of each client's Service Level Agreement are met within the terms of the contract ▪ Liaise with specialists and suppliers to give feedback on customer requirements and maintain training on industry advances ▪ Be a team player in working with technical colleagues and the whole Entropic team to help maximise the company's success
Essential Skills & Ideal Profile:	<ul style="list-style-type: none"> ▪ Minimum 5 years' experience as a Senior Service HVAC Technician working with HVAC equipment on large commercial projects ▪ Strong analytical, problem solving and diagnostic skills with ability to adapt, improvise and think on their feet ▪ Excellent communication skills, meticulous attention to detail and good documentation practice ▪ Self-contained with the ability to manage their own workload and operate effectively alone on assignments ▪ Strong leadership and people management skills with ability to manage support staff and client relationships

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| | <ul style="list-style-type: none">▪ Working knowledge of VSDs and conventional motor starter controls.▪ Understanding of BMS systems and other systems of control.▪ Ability to read and interpret schematics & drawings.▪ Electrical and mechanical building service experience required.▪ Professional certificates are desirable▪ Familiarity with the use of PC based tools. (Word, excel, etc.).▪ Full clean driver's license.▪ EU Work Permit▪ Fluency in English both verbal & written |
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